

## Terms of Use

Thank you for participating in this community panel. Please be sure to read the Terms of Use below. The following User Agreement ("Agreement") governs the use of the Cathay Pacific Insights Community Panel ("Website"), including without limitation participation in its surveys, bulletin boards, forums and chats.

Your use of and/or registration on any aspect of the Website will constitute your agreement to comply with these terms. The Agreement may be modified from time to time; the date of the most recent revisions will appear on this page, so please check back often. Your continued access of the Website will constitute your acceptance of any changes or revisions to the Agreement.

### Personal information

Any personal information or material you provided on the website are subject to our policy on privacy and protection of personal data set out in the **Member Privacy Policy**.

### Use of Website

- A. You agree that all your Registration Information (e.g. password, User Id etc) is accurate and up-to-date. If any of your Registration Information changes, you will contact the Website co-ordinator to update.
- B. Unless otherwise specified, the Website is intended for your personal, non-commercial use only. You may not authorize others to use the Website.
- C. Any non-personal communication or material you transmit, including questions, comments, suggestions or the like will be treated as, non-confidential and non-proprietary. Anything you transmit or post becomes the property of Cathay Pacific Airways and may be used for any purpose.
- D. We reserve the right to review, edit, move or delete any material provided for display or placed on the Website or its bulletin boards, in its sole discretion, without notice.
- E. You may not modify, copy, reproduce, republish, upload, post, transmit or distribute in any way any material, including code and software, from the Website.
- F. We are not responsible if the information available on this website is not accurate or complete. Nor do we endorse or agree with the comments, opinions, or statements posted in the Website. Any reliance upon the material on this website shall be at your own risk.
- G. You agree that we are not responsible, and shall have no liability to you, with respect to any information or materials posted by others.
- H. The Website is not intended for users under the age of 18, and Cathay Pacific Airways does not knowingly collect personally identifiable information from users under the age of 18.
- I. You agree not to use any obscene, indecent, or offensive language or to place on the Website any material that is defamatory, abusive, harassing, racist, or hateful. You agree to use the Website only for lawful purposes.
- J. You are responsible for ensuring that any material you provide to the Website or post on a bulletin board or forum or elsewhere does not violate copyright, trademark, or other personal or proprietary rights of any third party.
- K. You agree not to disrupt, overwhelm, attack, modify or interfere with the Website or its associated software, hardware and/or servers in any way.

If you do not follow these terms, whether listed below or in bulletins posted at various points in the Website, then we reserve the right to suspend or terminate your access to the Website.

### Confidentiality and Non-disclosure Agreement

You agree not to disclose, copy, use, directly or indirectly offer for sale, or disclose to any third party, any Confidential Information disclosed by Cathay Pacific Airways. This will be marked "Confidential Information" or with a similar legend and includes proprietary information, processes and technology related to future product or service concepts reviewed and tested in online or offline surveys or discussions.

### Indemnification, disclaimer of warranty and limitation of liability

You agree to indemnify Cathay Pacific Airways and to defend and hold them harmless, from any and all claims and liabilities which may arise from your submissions or your use of the Website. You acknowledge that you are using the website at your own risk. The website is provided "as is", and Cathay Pacific Airways, its affiliates hereby expressly disclaim any and all warranties. Cathay Pacific Airways and its affiliates shall not be liable to you or any third parties for any damages allegedly sustained arising out of this agreement, or the providing of the website.